

Stocker Srl - GmbH

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P.IVA/MwSt. - Nr. -Cod.fisc/St.Nr. 02527270215
Cap.Soc.vers. - Eingez.Ges.Kap. 80.000,00 €

Stocker

www.stockergarden.com

Voluntary warranty of Stocker GmbH (VAT no. IT02527270215), with registered office in 39011 Lana (BZ), industrial zone 1/7.

1. Scope and time of this voluntary warranty

The present voluntary warranty for consumers applies - limited to the countries Austria, Italy, Germany and Spain - following the legal warranty obligation of 24 months, under the condition that you register on our homepage [www.stockergarden.com/en/welcome] within thirty (30) days from the purchase of the product according to the information sheet enclosed with the package.

The following components are excluded from the manufacturer's warranty granted here:

Product-category: battery shears – battery saws – battery harvester

- Blade for electric shears
- Anvil for electric shears
- Fixing blade kit
- Li-Ion battery
- Cable
- Chainsaw chain
- Chainsaw bar
- Rod for harvester

In any case, excluded from this manufacturer's warranty (and also from the legal/statutory warranty) are defects resulting from normal wear and tear, which is characterized by the fact that the defect is typical for the age and use time of the product and therefore cannot be ascribed to a material defect.

The period over which our manufacturer's warranty applies varies as follows:

- A) BASIC: Within the framework of our BASIC offer, Stocker provides a free guarantee period of 12 months (cumulated with our legal guarantee obligation, i.e. 36 months in total).
- B) PRO: For some products, Stocker offers, against payment, an extension of the manufacturer's warranty to 36 months (cumulated with the legal warranty obligation in total 60 months).

The guarantee under A) cannot be cumulated with that under B).

2. Assertion of claims under the manufacturer's warranty - Conditions

Any claims under our manufacturer's warranty must be made directly to the point of sale where the product in question was purchased.

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In order to make a claim under any manufacturer's warranty, you must have been registered on the website [www.stockergarden.com/en/welcome] within thirty (30) days of purchase. If you wish to make a claim under the warranty, you must notify the point of sale in writing within sixty (60) days of discovering the defect, attaching the relevant proof of payment, if possible, photographs and in any case a clear description of the defects.

The above-mentioned voluntary manufacturer's warranty covers only product defects caused by proven material, construction or manufacturing defects. Furthermore, it is only valid if the product has been installed and operated in accordance with the operating instructions and the technical data sheet. If the distributor or the end consumer modifies the product after purchase or mixes the product with other products or adds other components, the manufacturer's warranty is void. Failed repair attempts, unauthorized repair attempts or repair attempts carried out by unauthorized third parties will void the claim under the manufacturer's warranty.

3. Rights and obligations under this warranty

Stocker is free to either repair the products or supply replacement products of the same or similar quality. Multiple repairs or adjustments are permitted. Any further claims of any kind whatsoever, including claims for damages and loss of profit, are excluded. Replacement products may contain new or recycled materials that are equivalent or superior to new products or their components in terms of performance and reliability. We warrant that replacement products will be free from defects in material or workmanship for the period of time remaining under the warranty period applicable to the replaced or repaired product.

Stocker hereby disclaims all liability beyond the voluntary manufacturer's warranty described herein.

4. Applicable law

The guarantee obligation presented here is regulated, in accordance with art. 6 in connection with art. 3 of the European Regulation no. 593/2008, by the Italian Consumer Protection Act (GvD 206/2005), in accordance with European Directive 2011/83/EU and European Directive 1999/44/EC. In any case, according to European Regulation No. 593/2008, mandatory standards of the legal system applicable in the country where the final consumer is resident apply, which provide for increased protection for final consumers in the event of additional guarantees being granted.